

FIGURE 1
(PRIOR ART)

SSSP TRANSPORT

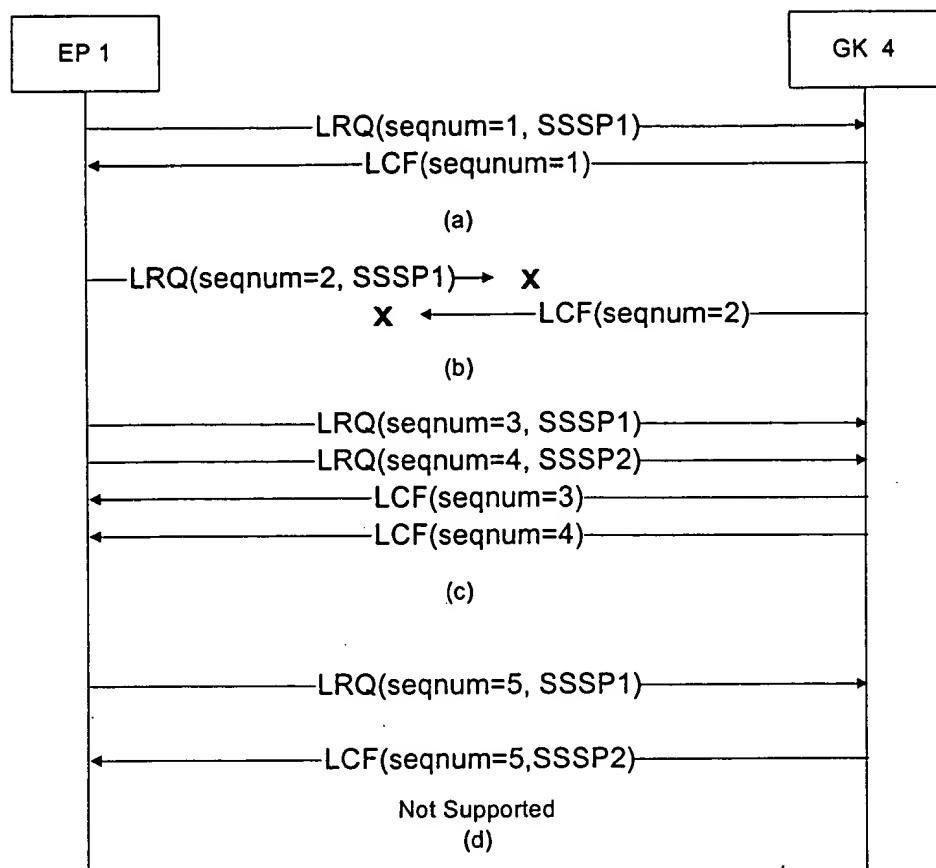


Figure 2

SCENARIO: MESSAGE WORKING, GK 4 INFORMS EP2

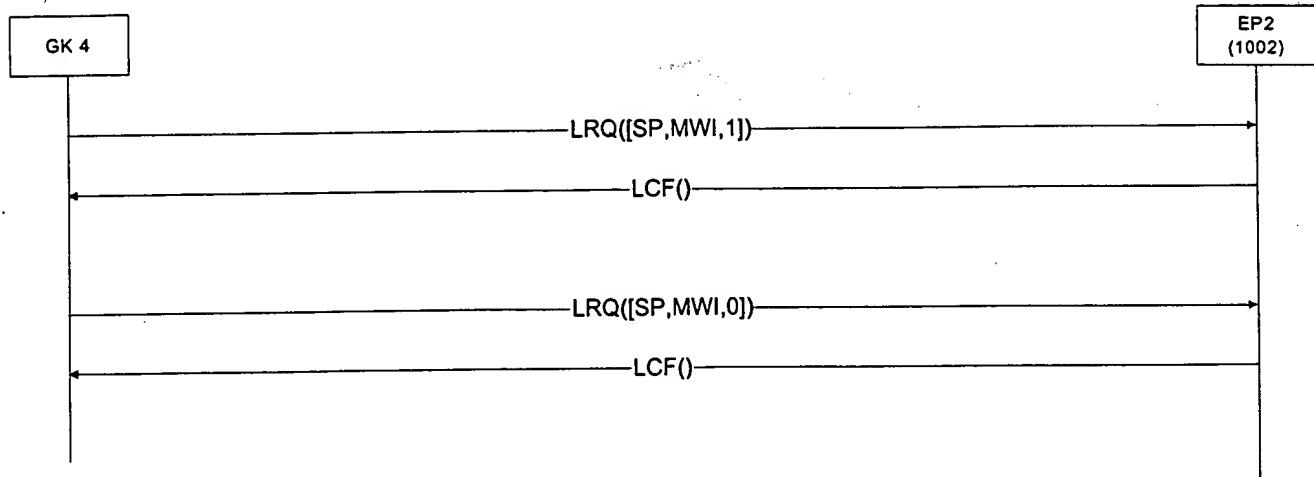


Figure 3

SCENARIO: EP2 PROVIDES THE GK4 WITH MAINTENANCE DATA

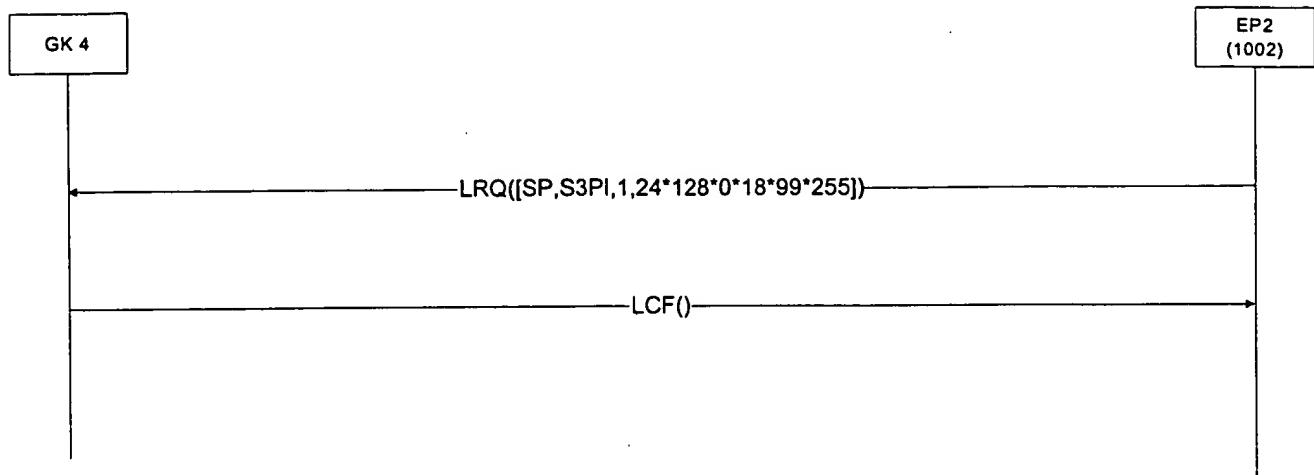


Figure 4

SCENARIO: ACD AGENT LOGIN/LOGOUT

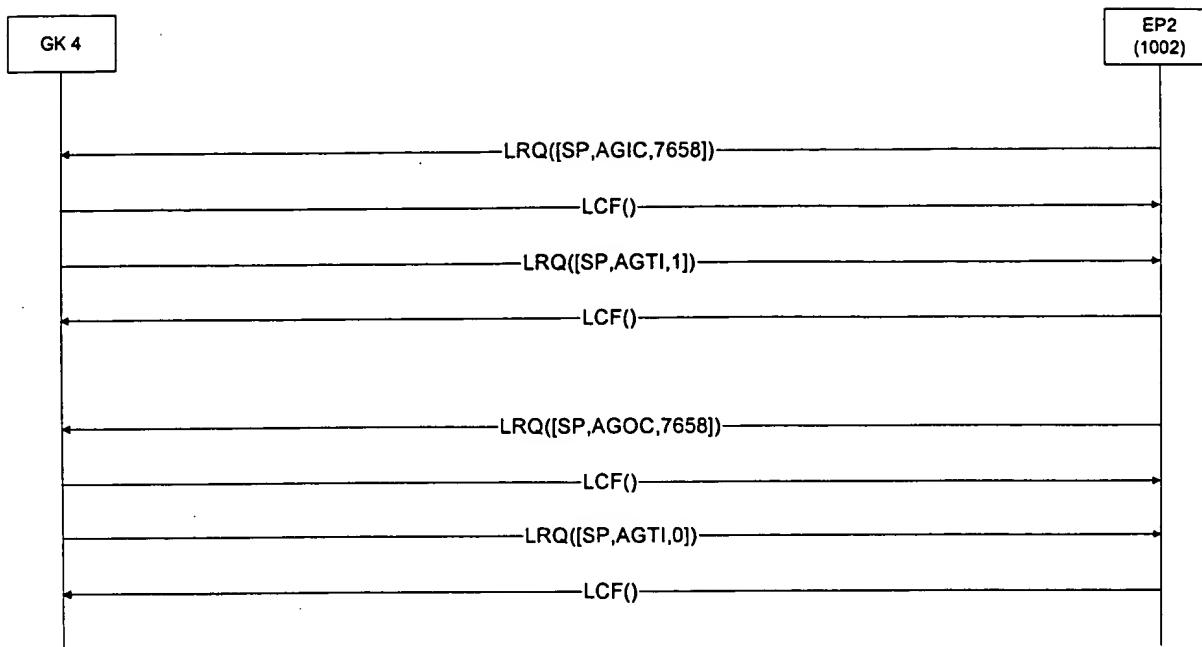


Figure 5

SCENARIO: SILENCE, MAKE BUSY, SET DND, CANCEL WORK TIMER

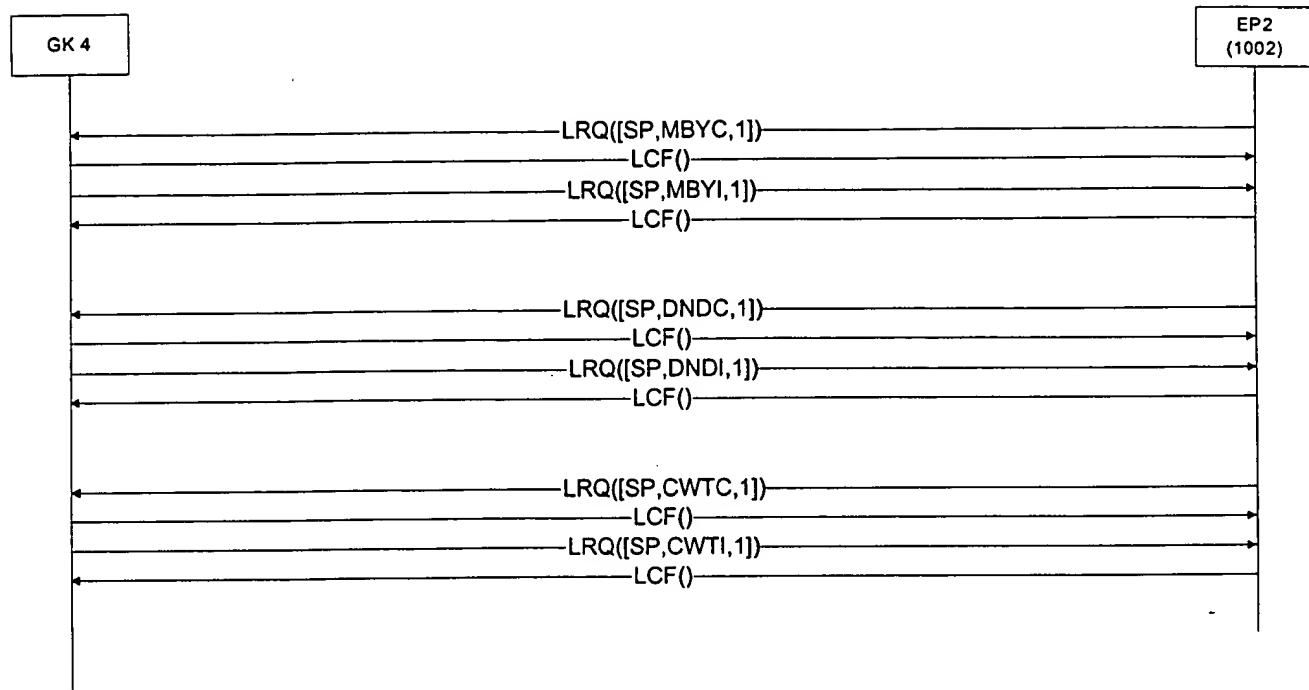


Figure 6

SCENARIO: DIS... MAKE BUSY, SET DND, CANCEL WORK TIMER

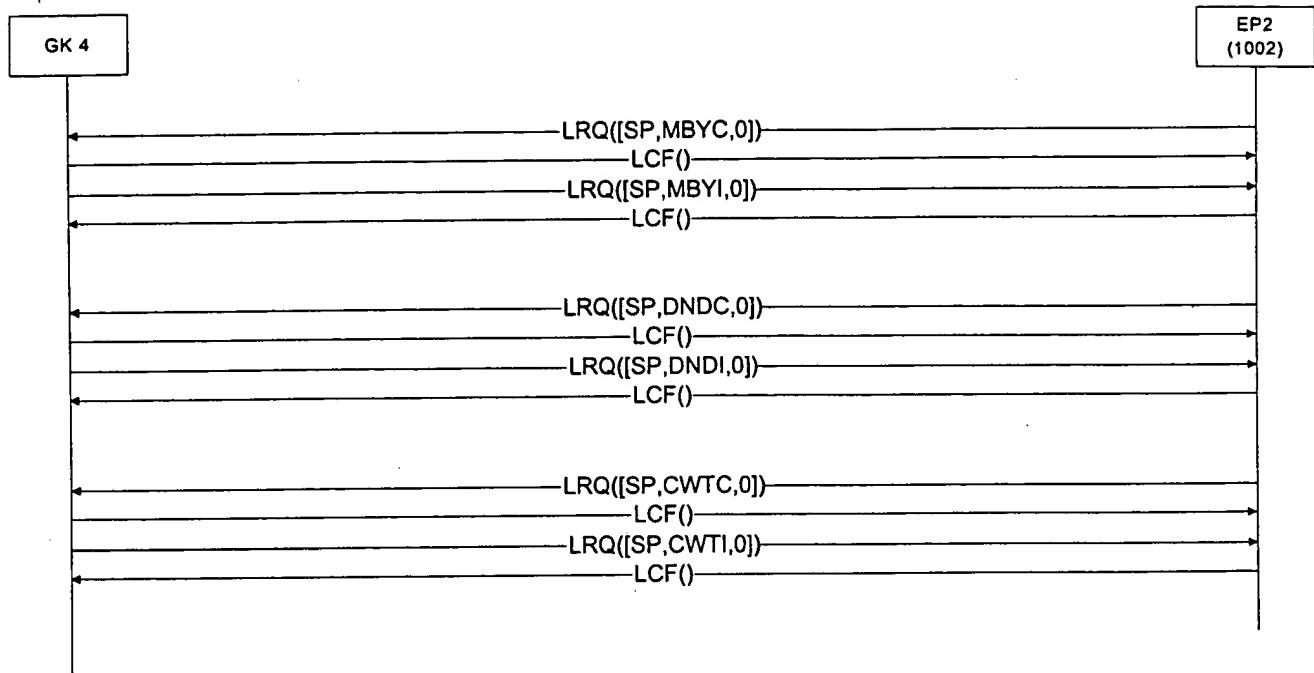


Figure 7

SCENARIO: UNPARK

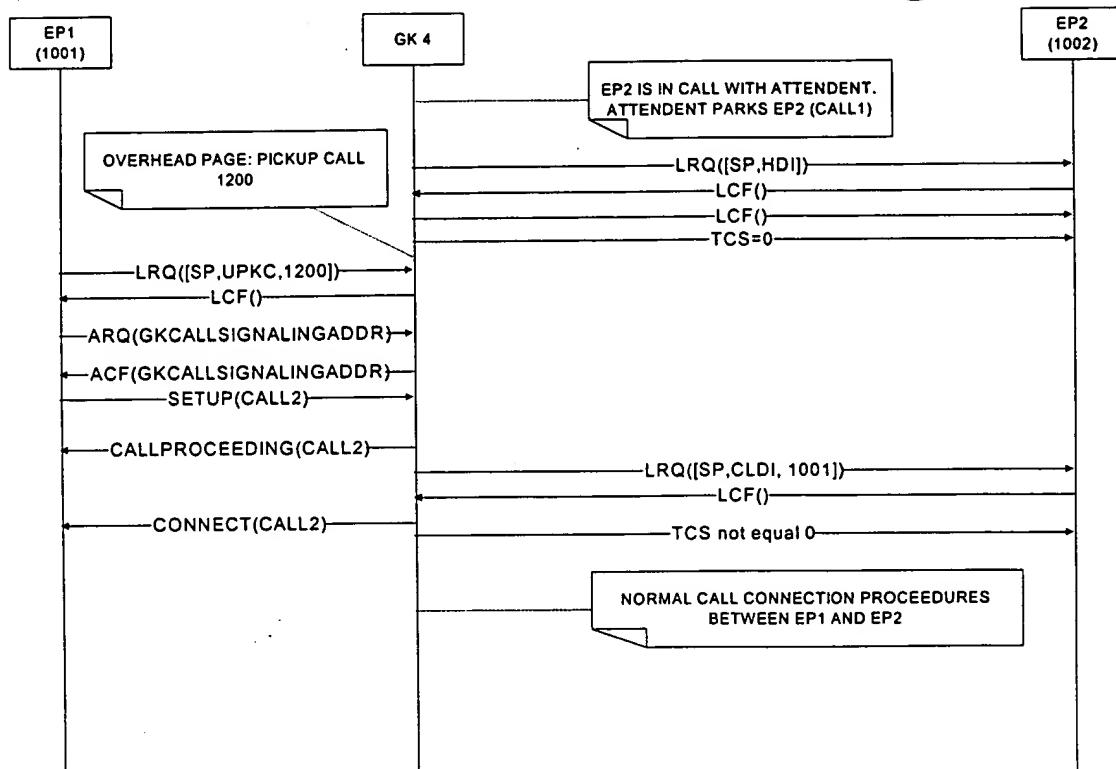


Figure 8

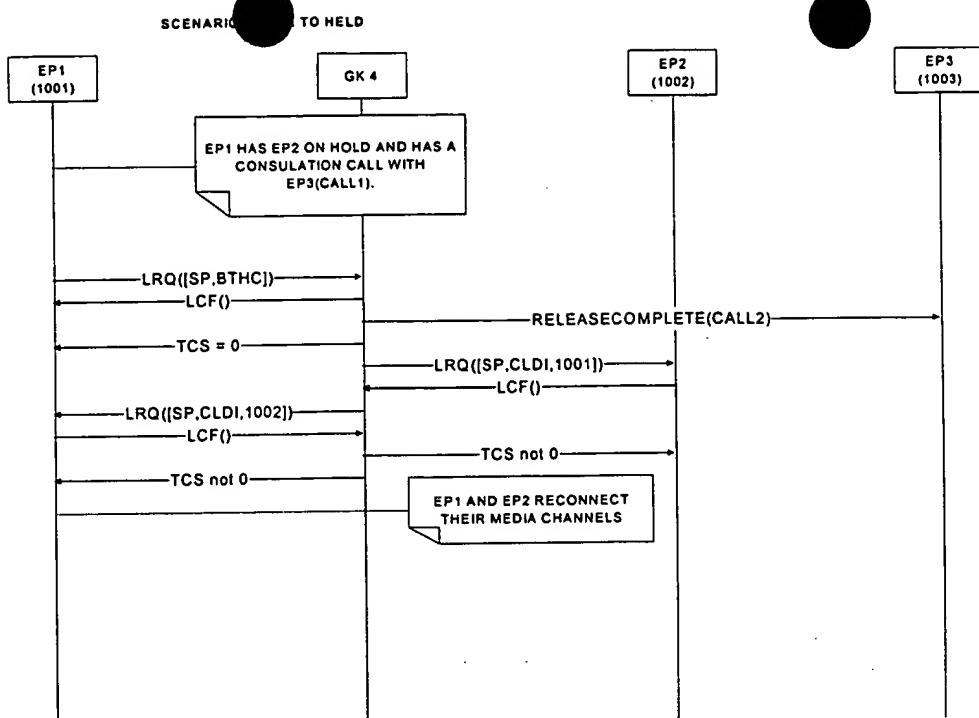


Figure 9

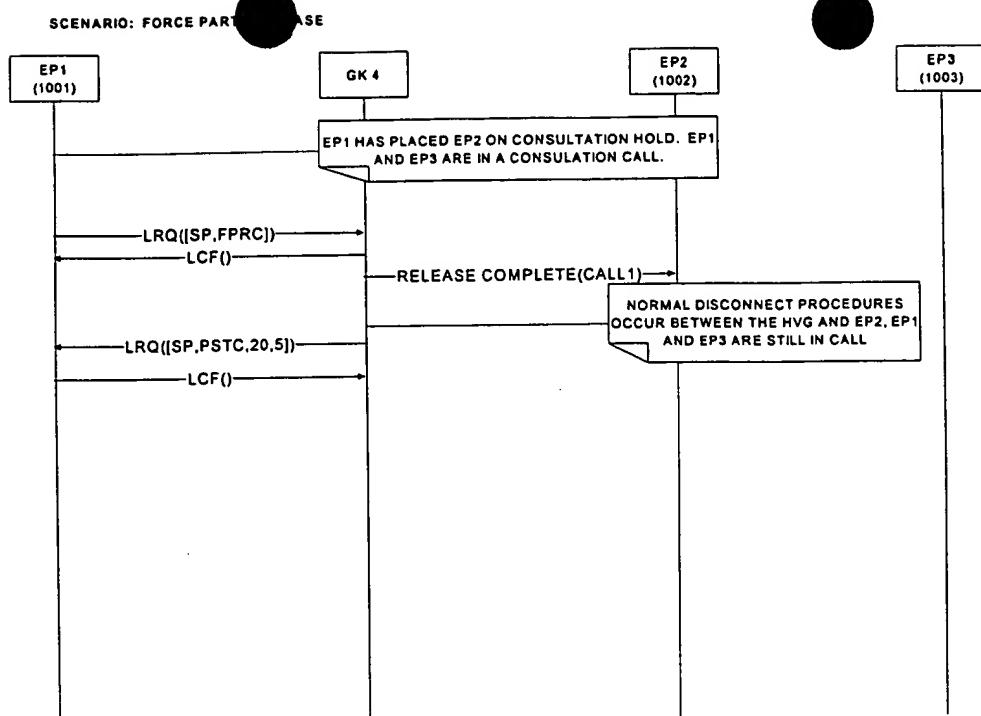


Figure 10

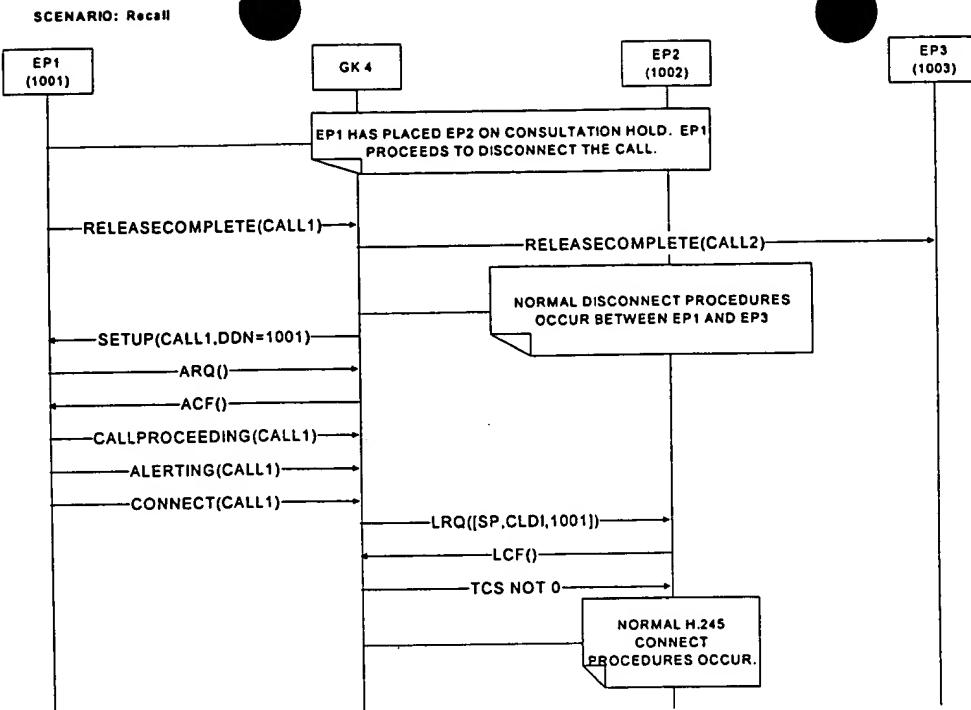


Figure 11

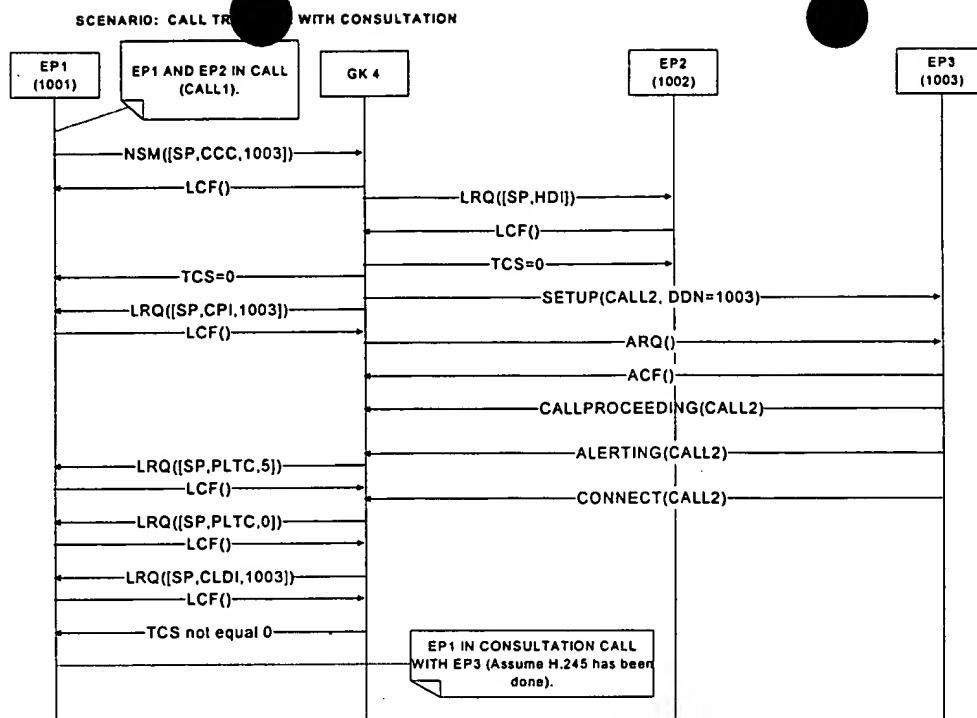


Figure 12

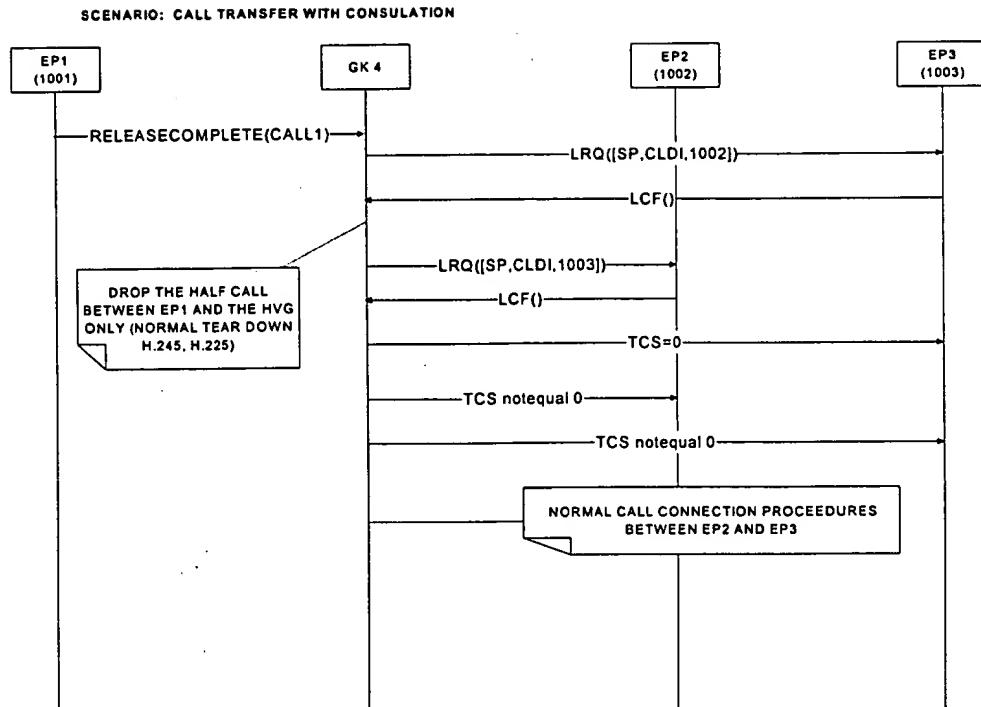


Figure 13

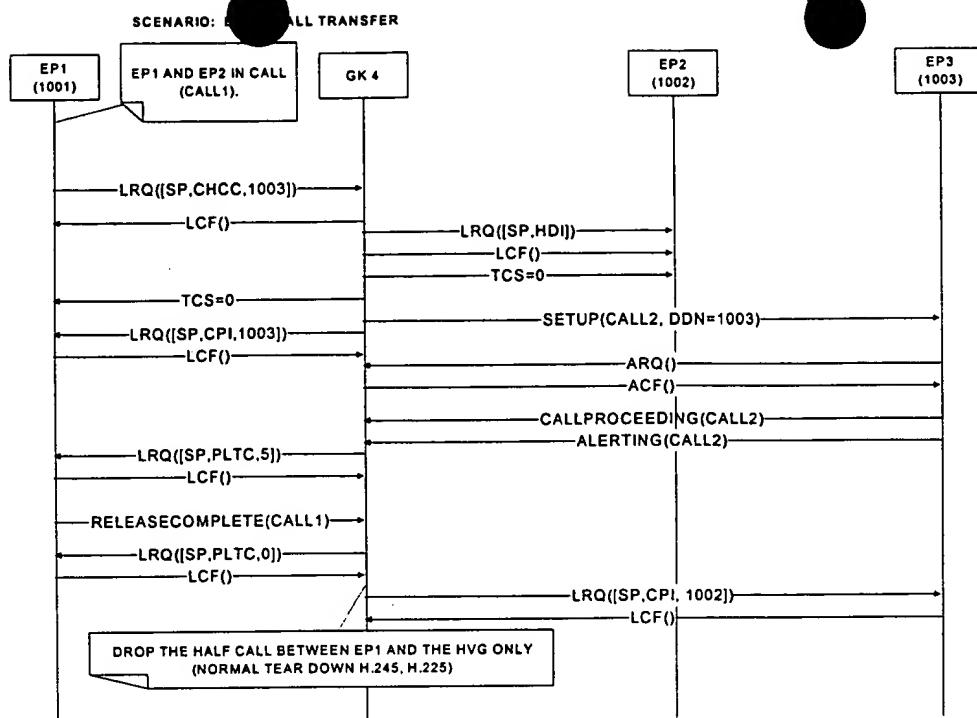


Figure 14

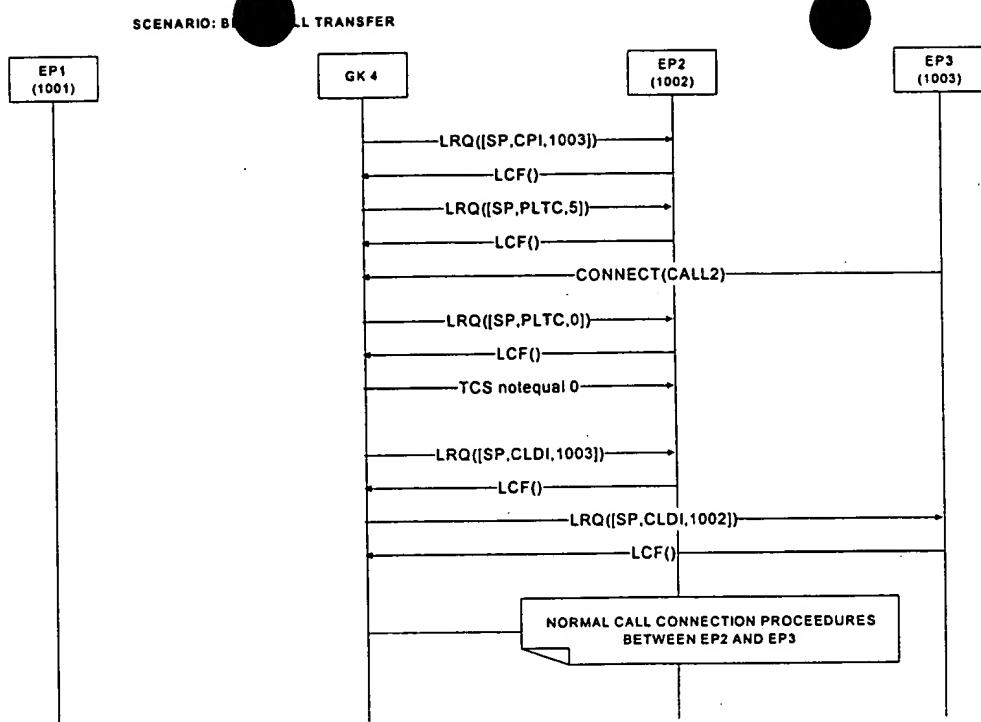


Figure 15

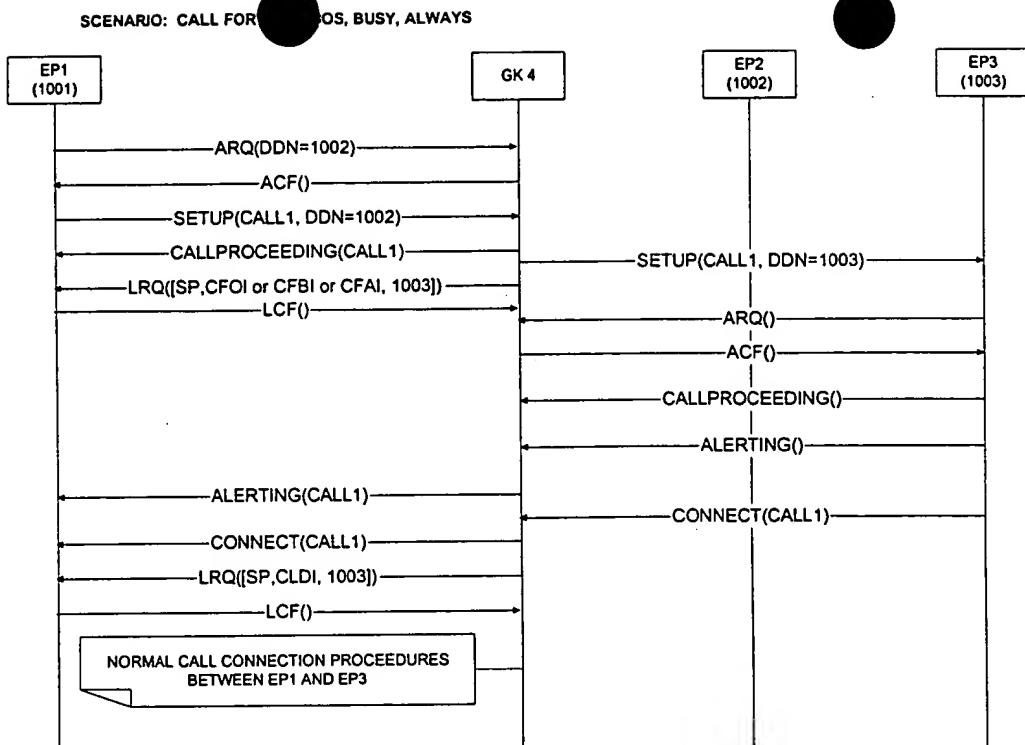


Figure 16

SCENARIO: CALL FORWARD ANSWER

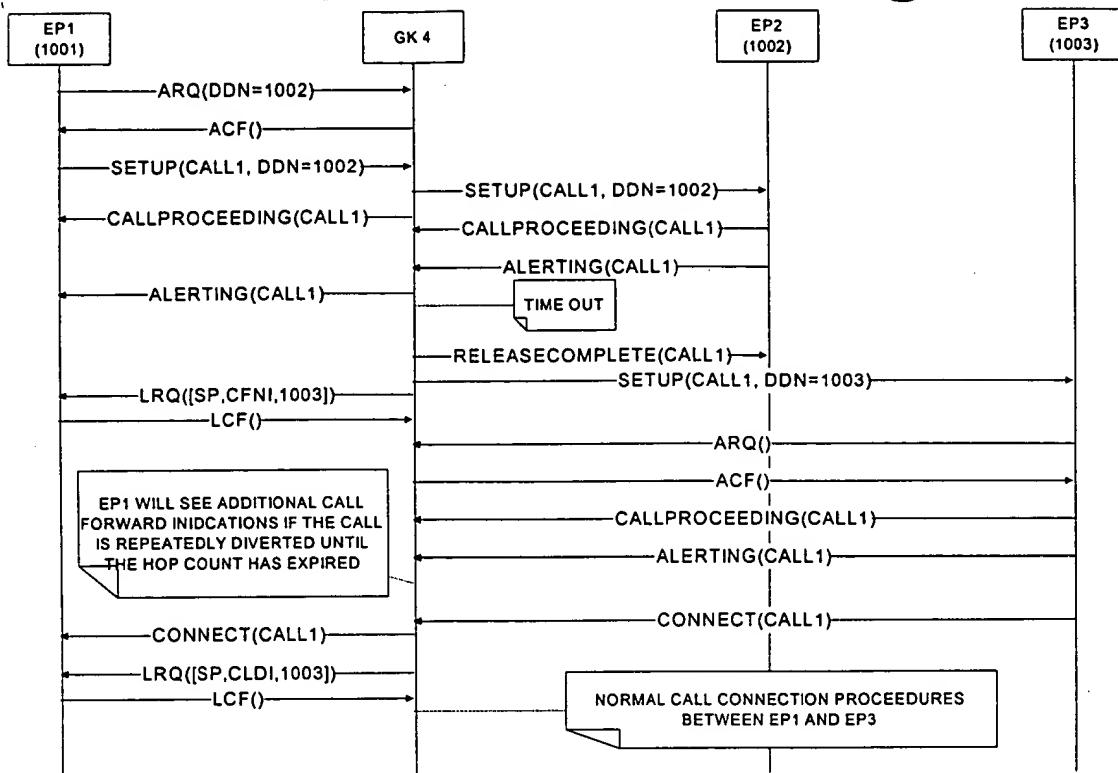


Figure 17

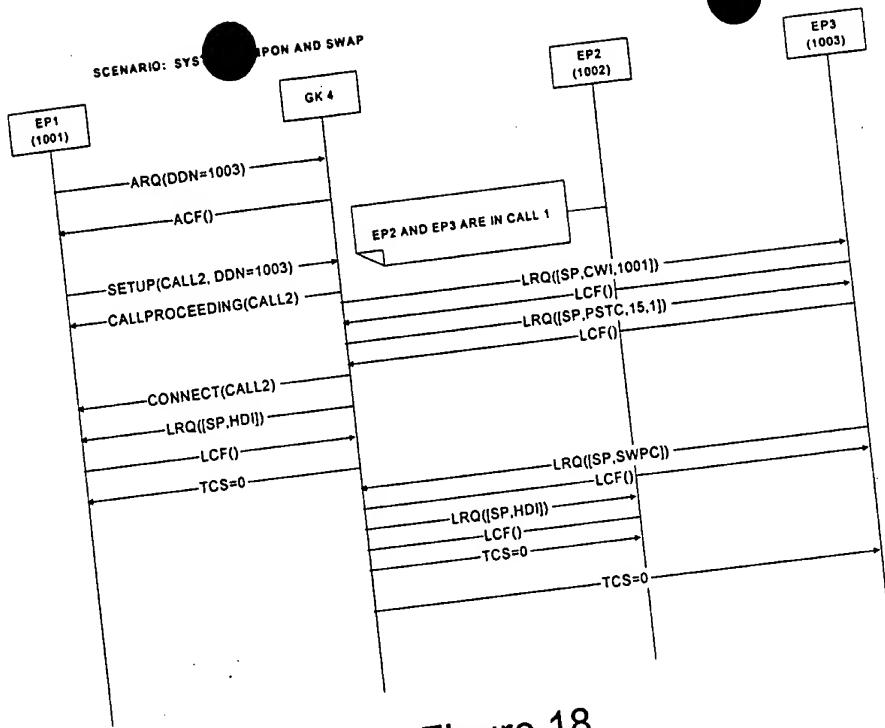


Figure 18

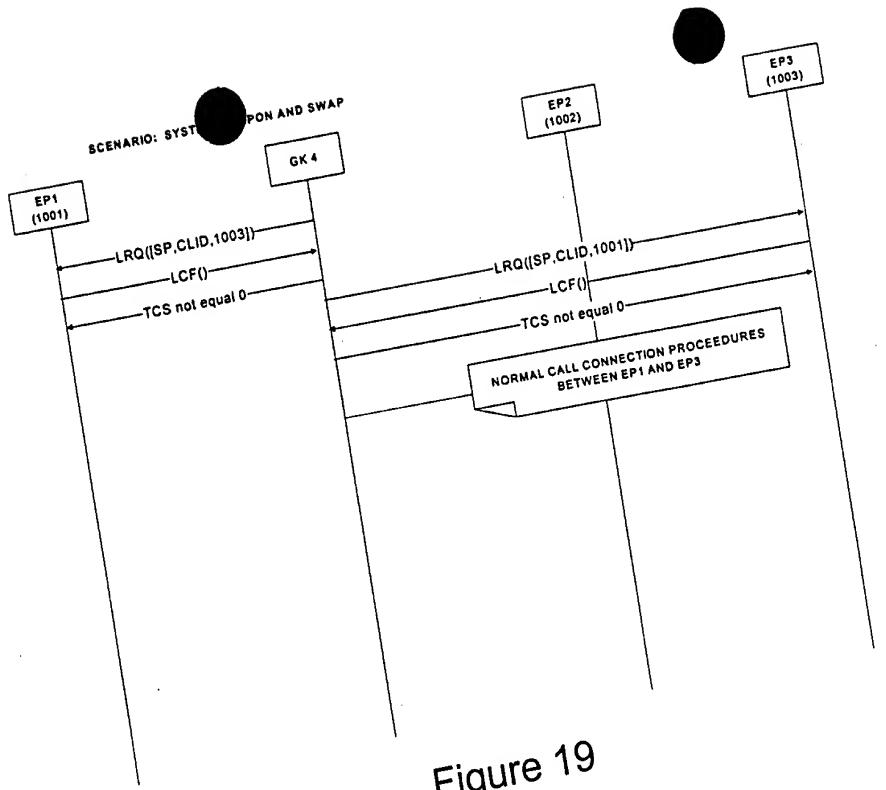


Figure 19

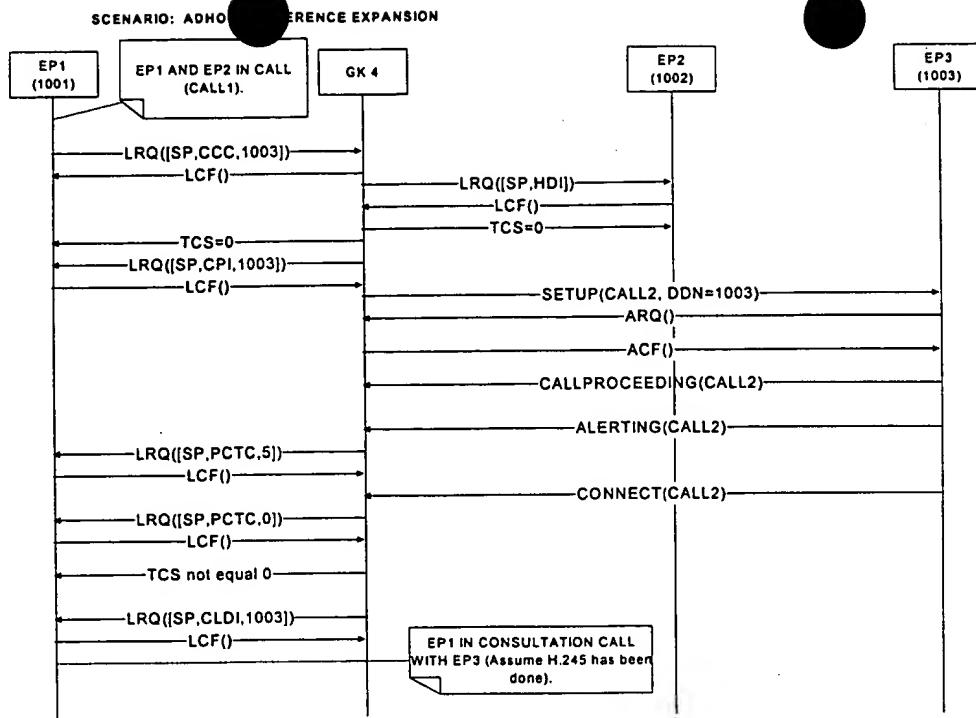


Figure 20

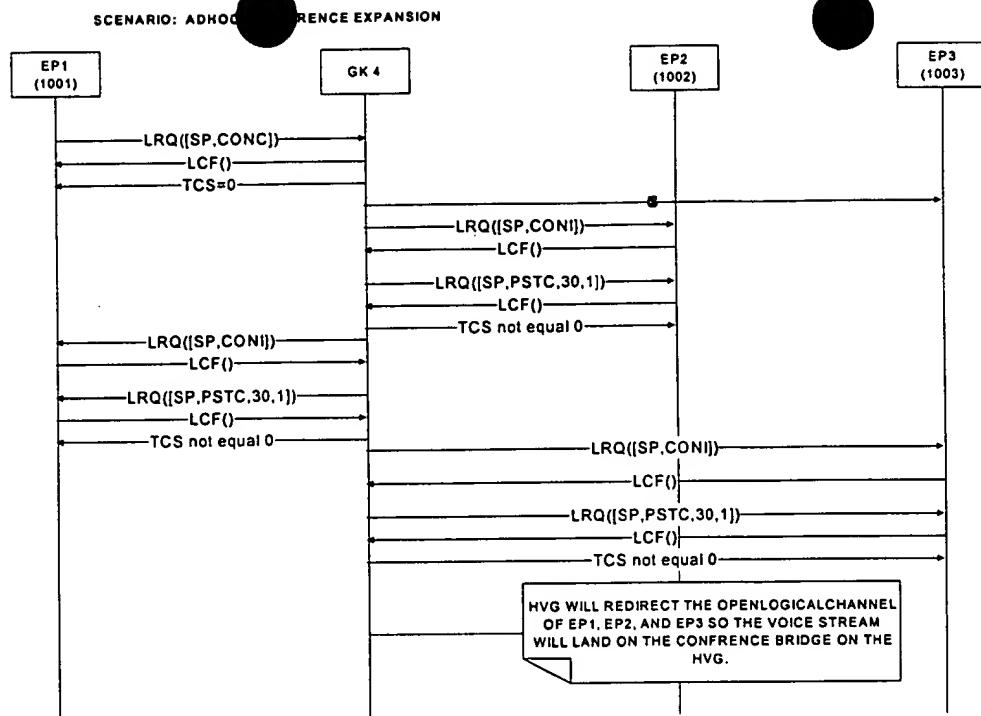


Figure 21

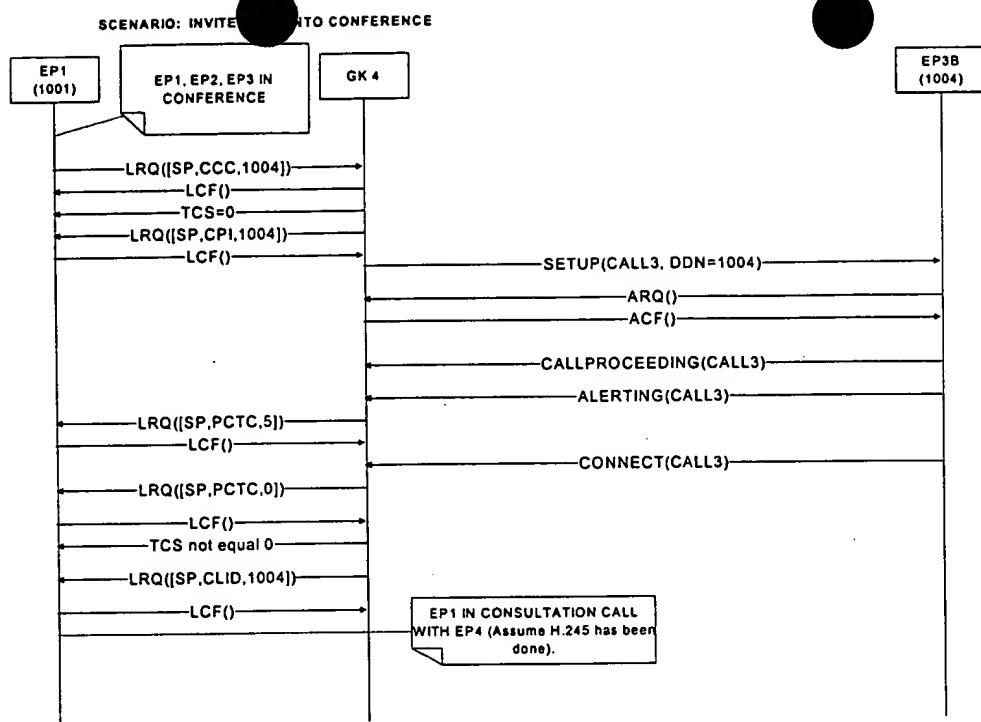


Figure 22

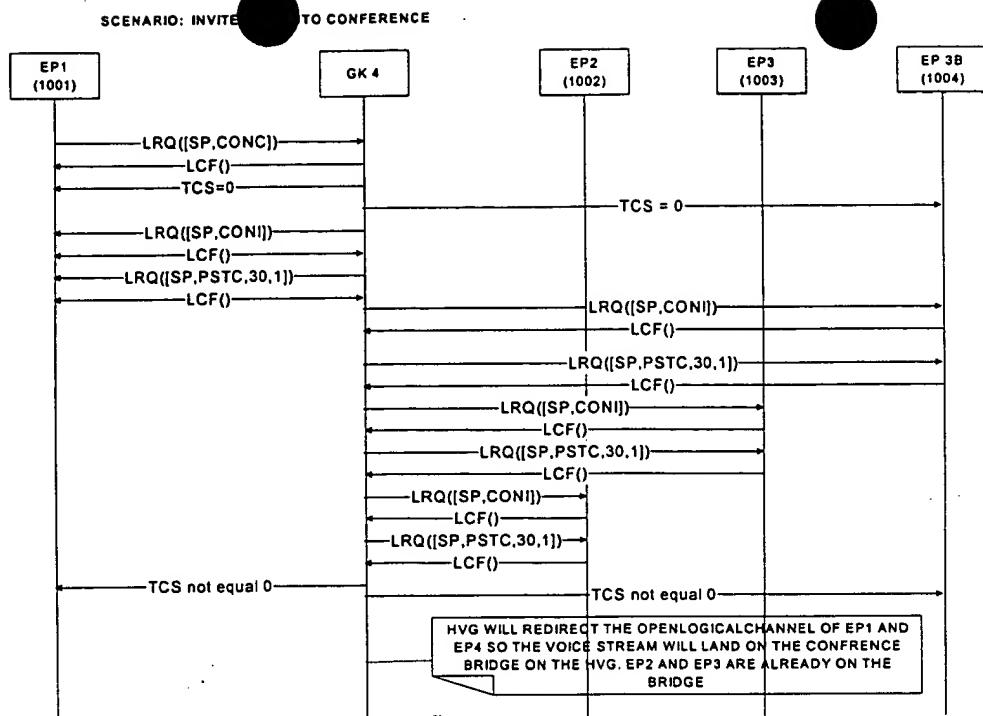


Figure 23

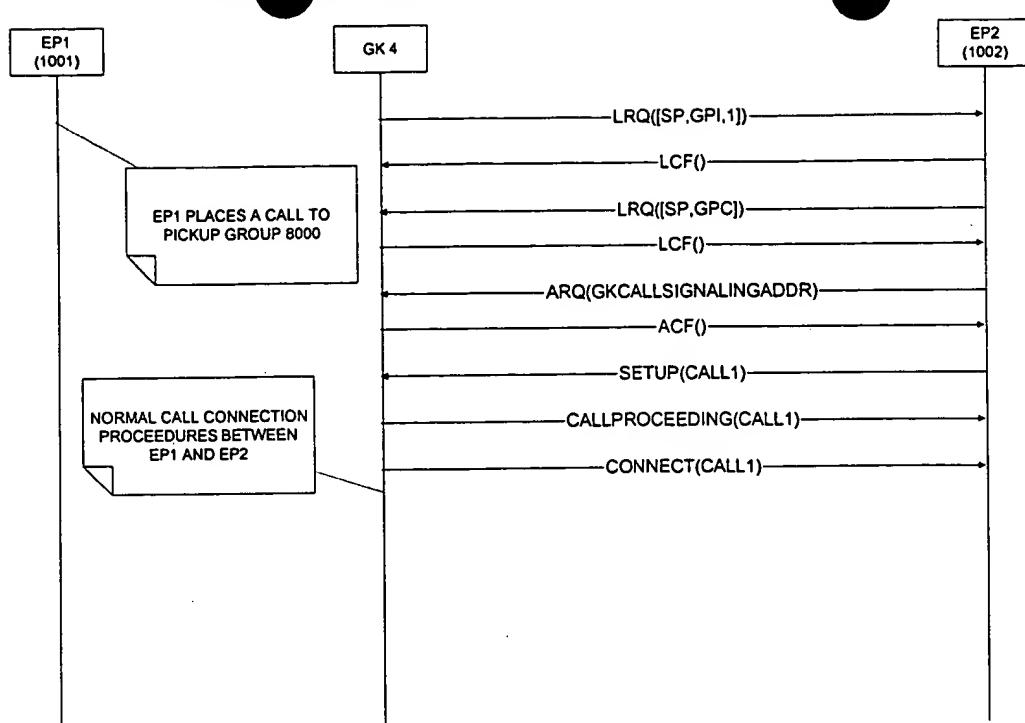


Figure 24

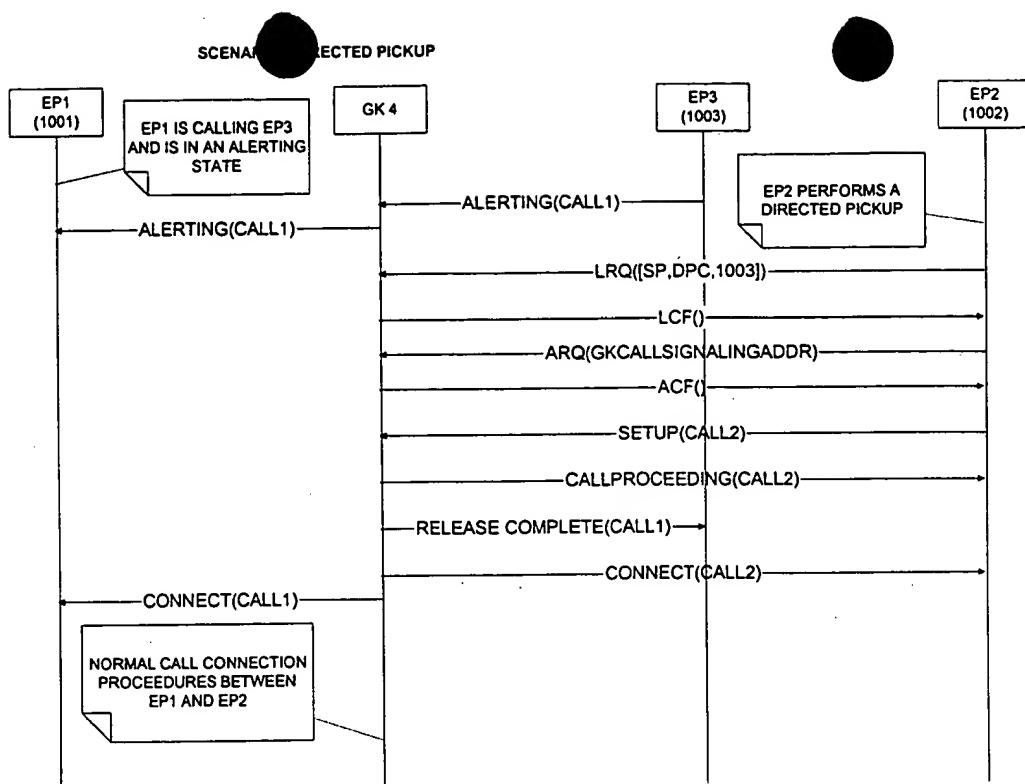


Figure 25

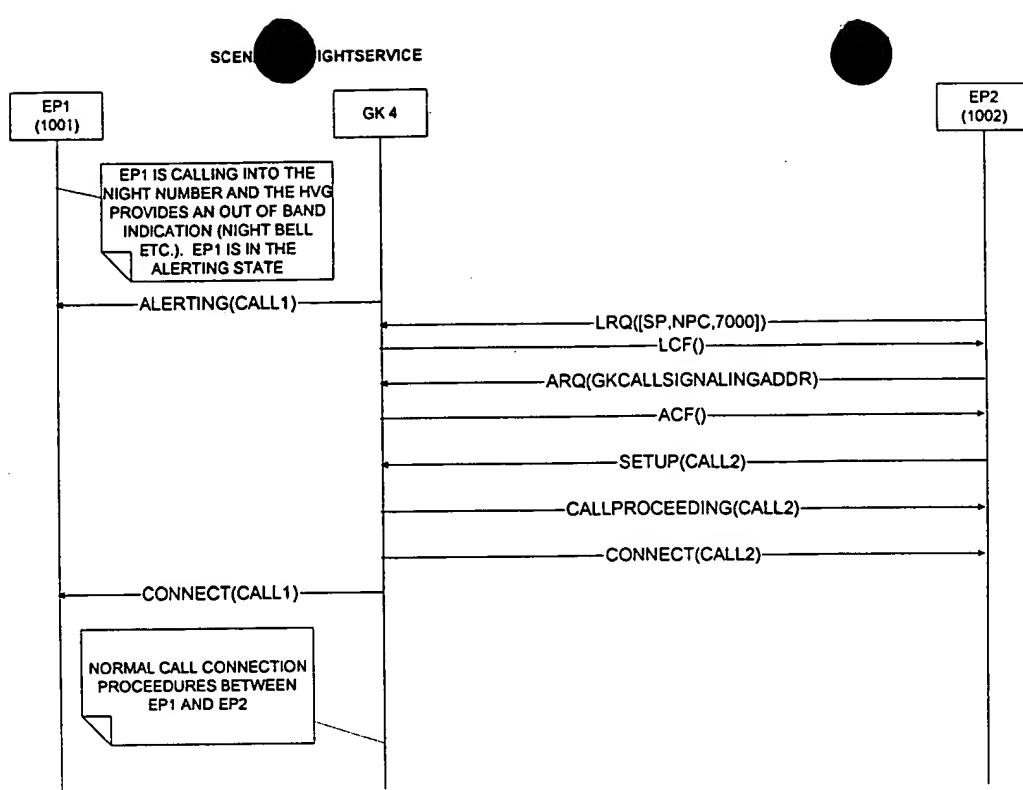


Figure 26

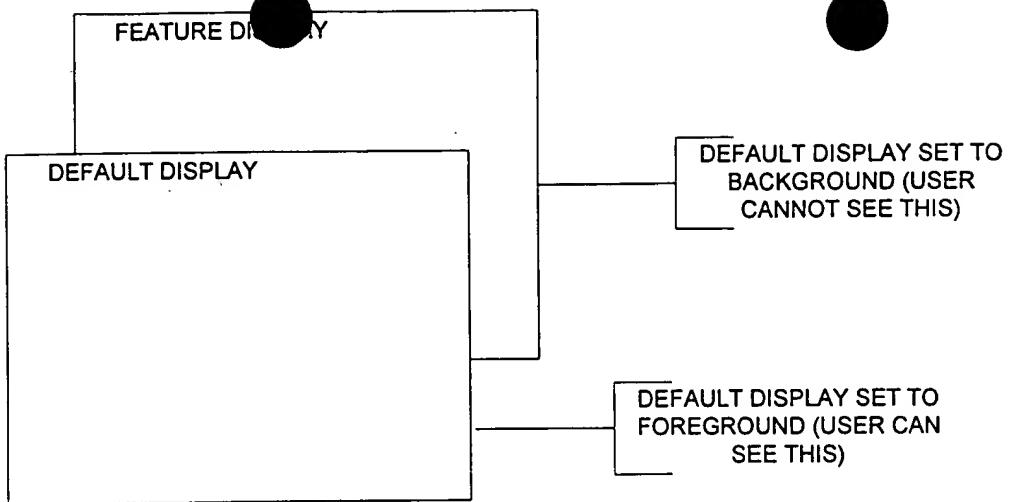


Figure 27

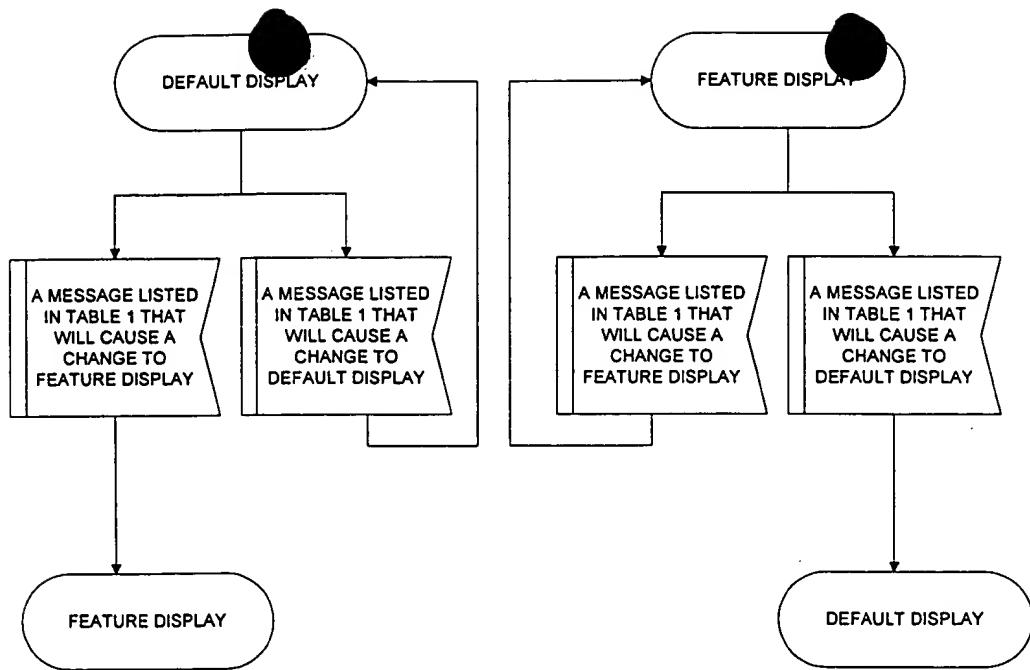


Figure 28

SCENARIO: CALL FORWARDING, BUSY, ALWAYS

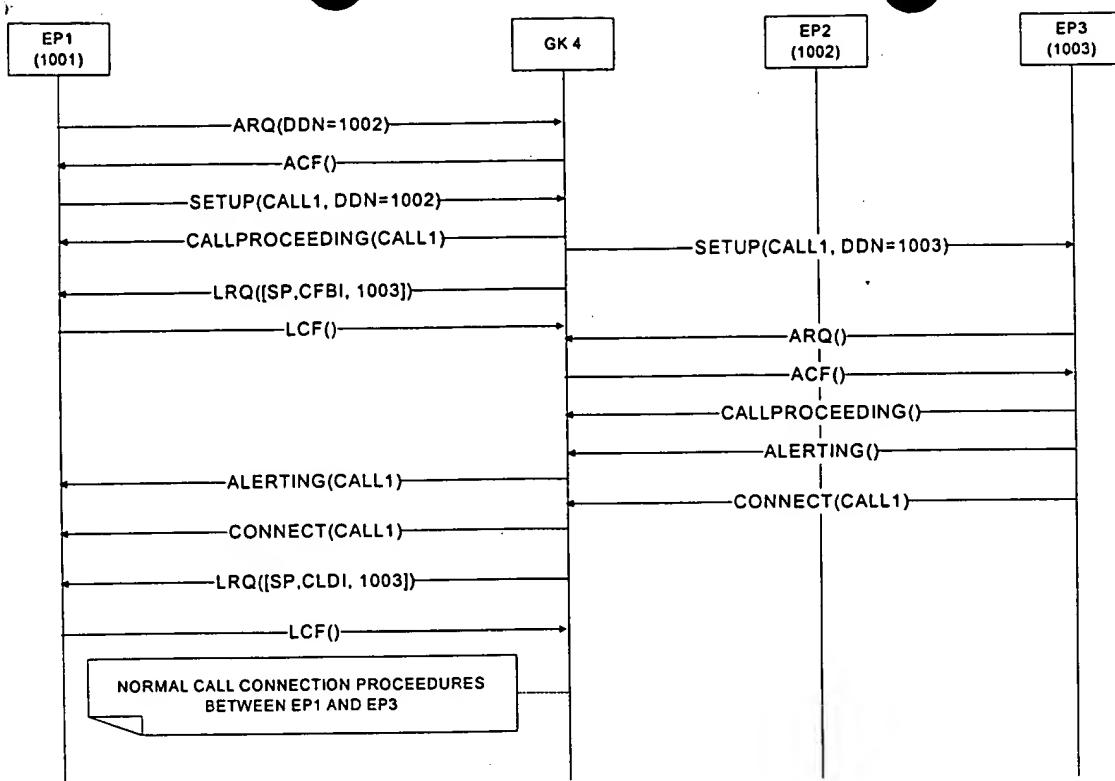


Figure 29

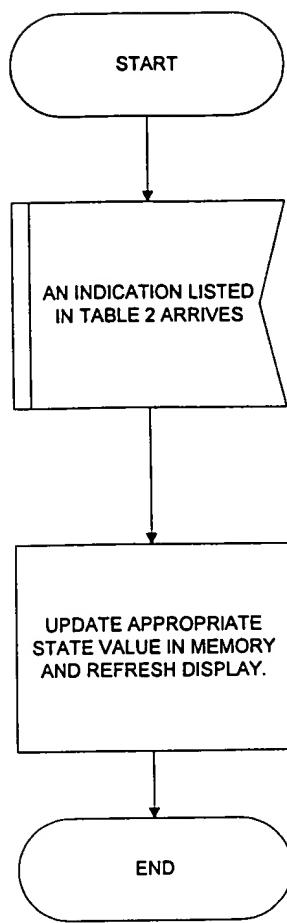


Figure 30